

# WELCOME

to Your New Favorite Hideaway!

**Pelican Spa Motel** 

306 S. Pershing St

Truth or Consequences NM, 87901

34 ECLECTICLY DECORATED ROOMS

4 JAPANESE STYLE PRIVATE HOT MINERAL BATHS WIFI & CABLE INCULDED



**Welcome to Your New Favorite Hideaway!** 

We're so excited you're here! Whether you're just passing through or planning to kick back and stay a while, we've got everything you need to feel right at home. Our place is a little bit offbeat, a lot cozy, and full of personality (just like you).

Flip through this book to get the inside scoop on all our quirky amenities, secret spots, and local gems. If you need anything, we're just a shout away—whether it's a question or a suggestion for a late-night snack.

Relax, explore, and let the good times roll. Your new adventure starts now!

Peace, love, and good vibes, The Pelican Crew

Our welcome book contains important emergency contacts and a wealth of useful information about our property and the surrounding area.

#### **Contact Information:**

306 S Pershing St, Truth or Consequences, NM 87901 Phone: 575-894-0055

Email: pelicanspatorc@gmail.com



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THANK YOU

## **EMERGENCY SERVICES INFORMATION**

# **CALL 911 FOR EMERGENCY SERVICES**



# **Sierra Vista Hospital & Rural Care Center**

Address: 800 E 9th Ave, Truth or Consequences, NM 87901
Phone Number: (575) 894-2111



# Sierra County Regional Dispatch Authority

**Address:** 507 McAdoo St, Truth or Consequences, NM 87901 **Phone Number:** (575) 894-7111 NON

**EMERGENCY** 



# Truth of Consequences Police Department

**Address:** 507 McAdoo St, Truth or Consequences, NM 87901 **Phone Number:** (575) 894-1185

#### **WARNING:**

There is no lifeguard on duty, so please soak responsibly. Decks and steps may be slippery when wet—watch your step at all times. Extended exposure to hot water may be unsafe for individuals with heart conditions, pacemakers, diabetes, or blood pressure issues. Soaking is not recommended for pregnant individuals or small children. If you have any medical concerns, consult your doctor before using the baths. Stay hydrated—we provide free water to help prevent dehydration. Do not soak if you are under the influence of alcohol, narcotics, or drowsiness-inducing medications. Overheating may cause dizziness or fainting—exit immediately if you feel lightheaded. In case of emergency, notify the front desk during business hours. If unattended, call 575-894-0055. After hours, dial 911.

# **Property Information**

# **ADDRESS AND CONTACT INFORMATION**

306 S Pershing St, Truth or Consequences NM 87901

*575-894-0055* 

pelicanspatorc@gmail.com



# **Hours of Operation**

We're here for you:

Sunday to Thursday: 8 AM - 9:30 PM

Friday to Saturday: 8 AM - 10:30 PM

While we're not 24/7 (we do need our beauty sleep!), we've got you covered during our hours. If something urgent pops up after we close, please check out our **Emergency Services** page for assistance. For anything else, send us an email at the address above, and we'll get back to you as soon as we're back in action.

We're always happy to help—just before we clock out!

# **Check-in & Check-out Policy**

Check-In Time: 3:00 PM

We want your check-in to be quick and hasslefree. Here's what to expect:

- ID Check: Please have a governmentissued ID ready for our records (just in case).
- Signature: A quick signature on some paperwork to confirm you're good with our policies.
- 3. **Hot Mineral Baths Tour:** We'll give you a mini tour of the **hot mineral baths** trust us, you'll want to see this! We'll also guide you to your room.

#### Pet Fees:

- Refundable Hold: A \$100 refundable hold (charged to a credit card) is required.
  - This hold may take 24 to 72
    hours to be refunded back to the
    card after check-out.
  - If damages exceed the \$100 hold, additional charges may be applied accordingly.
- Nightly Fees (Non-Refundable):
  - \$30 for the **first night per pet**
  - \$20 for each additional night per pet
- Pet Limit: Maximum of two pets allowed per room.

#### **Pets in Common Areas:**

We love our furry friends! Just be sure to keep your pet **leashed and under control** in all common areas to ensure a safe and comfortable experience for everyone.

#### Afterhours Check-In:

Arriving late? No problem! As long as your balance is paid in full ahead of time, just give us a call or email to schedule your **after-hours check-in**. We'll have everything ready for you when you arrive.

Check-Out Time: 11:00 AM

Before you head out, here's a quick checklist to help make your departure smooth and easy:

- 1. **Lock-Up:** Double-check that all doors are securely locked.
- 2. **Key Return:** Please **do not leave keys in the room** when checking out.
  - Drop your keys off at the Pelican Spa office, or if you're an early bird, just place them in the black mailbox by our spa gates.
  - A \$20 minimum non-refundable fee will be charged for any lost or unreturned keys.
- 3. **Tidy Up:** No need for a deep clean, but please take a moment to wash any dishes you used and do a quick sweep of the room for any forgotten items.

#### **Pet Belongings:**

Don't forget your pet's essentials—treats, toys, leashes, food bowls, etc. Also, please **clean up after your pet** and dispose of any waste in the designated areas.

#### Pet Fee Return Policy:

- The \$100 refundable hold placed on your credit card may take 24 to 72 hours to be refunded after check-out.
- If any damage exceeds the \$100 hold, additional charges may apply. Please note that any pet-related charges are non-refundable.

#### Late Check-Out:

Need a little extra time? We can extend your check-out for a \$10 fee per hour until 1:00 PM.

- After 1:00 PM, you will be charged for an additional night.
- Please let us know ahead of check-out if you would like a late check-out, so we can make the necessary arrangements.

# HOUSE RULES



#### **NO SMOKING**

All rooms are smoke-free—including vaping, marijuana, and hookahs. Please use the **designated outdoor smoking areas**. Thanks for helping keep the air fresh!



#### **QUIET HOURS**

Quiet hours are from **9 PM to 8 AM**. Please keep noise low during this time. Loud or disruptive behavior—by guests or pets—may result in being asked to leave.



#### **NO PARTIES**

We love good vibes, but no parties, please. Help us keep things peaceful, especially after quiet hours.



#### **CLOTHING**

Clothing is optional in our **private hot mineral baths**, but please stay covered in all **common areas**. This helps us maintain a family-friendly space.



#### **PET-FRIENDLY**

We love pets! Just keep them
leashed in common areas and off
the furniture. Don't leave them alone
in rooms or tubs if they bark or whine.
Clean up after your pet and use the
trash bins. Excessive noise or
damage may lead to loss of your
deposit or being asked to leave.



#### **GARBAGE**

Please take larger trash to the **designated bins**. There's no recycling in Truth or Consequences, so dispose of all waste properly.



#### **DAMAGES**

If something gets damaged—by a pet, smoking, or otherwise—a **fee may be charged**. Thanks for treating the space with care!



#### PRESERVE ENERGY

Heading out for a while? Please turn off **lights**, **TVs**, **and A/C**. Small steps like these help us stay eco-friendly.

# Hot Mineral Bath FAQs & Safety Information

Welcome to our **indoor Japanese-style hot mineral baths**—a tranquil, natural experience included with your stay. We have four private steeping tubs, filled with pure, geothermally heated

water from a deep underground aquifer. Whether you're staying with us or just dropping in, we're happy to host you!

#### General Info

- Tubs Included for Guests: Motel guests enjoy complimentary access.
- **Walk-Ins Welcome**: In-town visitors can soak too! Walk-in pricing is available at the front desk.
- **Tub Design**: Our concrete tubs are crafted in the traditional Japanese steeping tub style. They fill with pure, untreated mineral water via our unique, exposed plumbing system.
- Water Temperature: Naturally heated between 104°F–112°F, though temperatures may vary depending on the season and flow rate. Since it's untreated geothermal water, some fluctuation is normal.



- Sanitary & Odor-Free: High chloride and low sulfur levels mean our water is naturally sanitized—no harsh smells.
- Private Tub Rooms: Each room has a private door, a shower, and access to both mineral and city water.

#### **How It Works**

- **Sign-In Required**: Tubs can only be filled one at a time, so all guests must sign in. We'll call you when your tub is ready.
- While You Wait: Please remain in the courtyard or great room so we can easily locate you.
- **Assistance Available**: If you need help with mobility, we have a step stool on hand.

# A

#### Filling Your Tub

- Use the large red-handled PVC pipe for hot mineral water.
- Fill your tub to about **half to 75%** full—no higher, to prevent overflow.
- Fill only once during your session. Do not turn the hot water on and off multiple times—it may interrupt another guest's fill.
- Regular city water can be turned on/off freely if you'd like to cool your tub.
- Never leave the tub unattended while filling.
- Unplug the drain before leaving your tub room.

#### **Amenities**

- Complimentary Towels & Water are provided at sign-in.
- Spa towels must stay in the tub area. Please use designated towel drop baskets when finished.

- If you'd like to bring a towel back to your room, please bring your own from your room.
- Water cups should be left in the communal sink after use.

#### Pets, Children & Safety

- Children under 18 must be supervised at all times—both in the tubs and common areas.
- Pets are allowed in the tub rooms (not in the water!) if they
  are leashed, well-behaved, and quiet. Excessive barking
  or whining may result in removal from the area.
- No lifeguard on duty—please soak responsibly.
- **Caution**: Decks and steps can be slippery when wet. Watch your step.
- In Case of Emergency:
  - During business hours: Notify the front desk.
  - If unattended, call: 575-894-0055
  - After hours: Dial 911

#### **Health & Safety Warnings**

- Extended exposure to hot water may not be safe for individuals with:
  - Heart conditions or pacemakers
  - Diabetes
  - Low or high blood pressure
- Not recommended for:
  - Pregnant individuals
  - Small children
- Consult your doctor before soaking if you have any medical concerns.
- **Stay hydrated**—we provide free water to help prevent dehydration.
- Do not soak while under the influence of alcohol, narcotics, or medications that cause drowsiness.
- Overheating may cause dizziness or fainting. Exit immediately if you feel lightheaded.

#### Please Do Not Bring Into Tub Rooms:

- Soaps, shampoos, or bubble baths
- Essential oils, bath bombs, or Epsom salts
- Glass containers of any kind—this includes bottles, drinking glasses, or jars

For everyone's safety, **no glass is permitted** in the tub rooms.

· Candles or open flames

These items pose a safety risk and can affect other guests with allergies or sensitivities.





#### FREQUENTLY ASKED QUESTIONS

- 1. What time is check-in and check-out?
- Check-In: Check-in time begins at 3:00 PM
- Check-Out: Check-out time is by 11:00 AM
- 2. How do I access the property?
- Access: You can access the property during busness hours openly. Rooms with a private courtyard e.g., the Main Courtyard and Red Pelican Rooms, you may access using a key given to you during check-in.
- 3. Is there parking available?
- On-Site Parking: Yes, there is parking space(s) available for each courtyard. If you have more than one vehicle, additional parking is available
- Street Parking: Street parking is available, but it is limited to pelican courtyard guests, and Pam 10
- 4. Is Wi-Fi available, and what is the password?

#### WIFI USERNAME & PASSWORDS

Pelican/Windstream pelican12345 Pam/Windstream pelican12345 Pink/Windstream pelican12345 Red/Windstream pelican12345 Post/Windstream pelican12345 Annex/Windstream pelican12345 405/Windstream pelican12345

- 5. Can I cook in the kitchen?
- Kitchen Use: Absolutely! The kitchen is equipped with appliances, cookware, and utensils. Items may be limited. Please be mindful of the spa communal kitchenette when cooking foods with strong aromas and clean all dishes and surfaces after use.
- 6. What if i left something behind?

If you forget something during your visit (excluding perishable food items), housekeeping will turn in any found belongings to our spa office. If we're able to identify the owner, we'll contact you directly. Items can be returned via USPS with a minimum shipping fee of \$15. For larger or heavier items, additional shipping charges may apply based on cost.

#### 7. Are you pet-friendly?

#### • Pet Policy:

We love furry friends and are happy to welcome your pets! To ensure everyone enjoys a comfortable and peaceful stay, we kindly ask for your cooperation with the following:

- **Furniture:** Please keep pets off the furniture to help maintain a clean and comfy space for all.
- Leash & Control: Pets must be leashed and under control in all common areas to ensure safety and comfort for everyone.
- Clean-Up: Be sure to clean up after your pet! Dispose of waste in the designated areas to help keep our space clean.
- Noise: Please do not leave pets unattended in rooms or tubs, as they may bark or whine, disturbing the peaceful atmosphere. Be mindful of noise so all guests can enjoy a quiet, relaxing experience.

Thank you for your understanding and cooperation! We're excited to have your pet as part of your stay.

#### Pet Fee Policy:

- **Pet Limit:** A maximum of **two pets** is allowed per reservation.
- Refundable Hold: A \$100 refundable hold is required and must be placed on a credit card — no exceptions.
  - This hold may take 24 to 72 hours to be refunded back to the credit card on file after check-out.
  - If any issues occur with the refund, please contact your personal banking institution directly.
  - If damages exceed the \$100 hold, additional charges may be applied accordingly.

#### Nightly Fees (Non-Refundable):

- \$30 for the first night per pet
- \$20 for each additional night per pet

# Neighborhood Eateries



A & B Drive in

Fast-food joint dishing up burgers, tacos, and other familiar favorites in a casual atmosphere.

211 N Broadway St, Truth or Consequences, NM 87901



Tony's Mexican Restaurant

Casual, family-owned spot for Mexican food like taco salads and chimichangas with vegetarian options.

1990 S Broadway St, Truth or Consequences, NM 87901



Mile Marker 7 Coffee

be the reasons someone smiles today!

603 Main Ave, Truth or Consequences, NM 87901



El Faro's Mexican Restaurant

friendly atmosphere and Mexican-American food to travelers and locals alike.

315 N Broadway St, Truth or Consequences, NM 87901



Passion Pie cafe

Coffee, breakfast fare, baked goods, and quick bites in a casual setting.

406 Main Ave, Truth or Consequences, NM 87901



### Outer Edge Pizzeria

Pizzeria offering artisan 10" and 14" pies with a range of sauces, plus sandwiches, salads, and beer.



#### Gratefull

Casual spot offering American cuisine including chicken and salmon sandwiches, and waffle fries.

426 N Broadway St, Truth or Consequences, NM 87901



#### Sidekixx

Laid-back family eatery offering specialty pizza, beer, cocktails, bowling, and an arcade.

820 Cedar St, Truth or Consequences, NM 87901



# Ingo's Art Cafe

Art gallery and cafe featuring coffee drinks, tea, wine, and beer, plus live entertainment.

422 N Broadway St, Truth or Consequences, NM 87901



# The Giddy-Up Cafe

Vegetarian, gluten-free, and vegan options feature on this menu, which changes regularly.

Q 313 N Broadway St, Truth or Consequences, NM 87901



# TorC Brewery

Laid-back local craft brewery & taproom featuring a dog-friendly patio & frequent live bands.

410 N Broadway St, Truth or Consequences, NM 87901



#### Los Arcos

Local surf 'n' turf option since 1970 with a full bar, front desert garden & seasonal patio.

1400 N Date St, Truth or Consequences, NM 87901



# **EVENTS AND FESTIVALS**

# Art hop

DATE: Monthly on the 2nd Saturday

TIME: 6:00 pm - 9:00 pm

**LOCATION: Downtown T or C** 

#### Main, Broadway, Foch, Austin & in Truth or Consequences

Truth or Consequences Art Hop is the second saturday of every month when the downtown shops, galleries, and studios open their doors to the public from 6-9pm each month.



# Truth or Consequences Annual Fiesta

DATE: First Week of May TIME: 10:00AM- 3:00 PM

**LOCATION:** 

523 N. BroadwayTruth or Consequences, NM 87901

2025 marks the 75th Anniversary of the City of Hot Springs changing it's name to Truth or Consequences, so this will be a very special Fiesta! This 3 day event features live music, vendors, food trucks, parade, rodeo and more!

https://torcfiesta.com/events/



#### Farmers Market

#### **Summer Market**

Weekly on Saturdays from 8:30-11:30am – early June through the end of October

#### **Winter Market**

Third Saturday in November and December, 8:30-11:30am Every other weekend January through May, 10am-12pm

#### LOCATION: Ralph Edwards Park, 300 N Riverside Dr, Truth or Consequences, NM 87901

The market brings fresh seasonal produce, baked goods, prepared foods, and handmade items to Ralph Edwards Park. Pay with SNAP/EBT, DUFB, WIC, Senior WIC and cash. Most but not all vendors can take credit cards.

Live music, body workers and other vendors are often on hand. Vendor spots are available, send an email for information or see the manager near the parking lot for forms.

For more information on happenings and events please go to <a href="https://sierracountynewmexico.info/events/annual/">https://sierracountynewmexico.info/events/annual/</a> or scan the QR code



# THANK YOU

for Staying with us!

We hope you had a wonderful time during your stay at Pelican Spa. It was a pleasure to host you, and we truly appreciate that you chose our establishment for your visit to Truth or Consequences. Your comfort and satisfaction are our top priorities, and we hope we meet your expectations.

Once again, thank you for choosing Pelican Spa Motel. We wish you all the best and hope to see you again soon!

Loved us? Leave us a review on google!